

# 2025 OCAC Mandarin Speaking Competition

## 【FAQ】

---

---

### Registration

#### Q1. Do I need to be a registered compatriot school or TCML student to participate in this competition?

A: Yes, only students enrolled at registered or listed overseas compatriot schools with the Overseas Community Affairs Council, or students at TCML, are eligible to participate.

#### Q2. What should I do if I'm unsure whether my school is eligible to participate?

A:

(1) You can contact the nearest overseas office of the Overseas Community Affairs Council or a Culture Center of Taipei Economic and Cultural Office for clarification.

(Service Centers: <https://gov.tw/a2D>)

(2) Alternatively, you can email ([yysu@ocac.gov.tw](mailto:yysu@ocac.gov.tw)) with the name of your overseas compatriot school in both Mandarin and English, as well as the country/region where the school is located.

#### Q3. Can I participate in the competition if I hold dual citizenship?

A: Yes, you can participate if you hold dual citizenship. However, if you have citizenship or a passport issued by the People's Republic of China, you are not eligible to participate.

#### Q4. How can I register for the competition?

A: All competition categories require online registration. Please use the official website of the respective competition category to register.

For Overseas Compatriot School Students: <https://reurl.cc/AM154j>

For TCML Students: <https://reurl.cc/3K1zkM>

#### Q5. Do I need a Huayuworld.org account to register and participate in the competition?

A: Yes, you need to have a Huayuworld.org account, if you do not have one, please register one on the website beforehand (<https://www.huayuworld.org/register.php>)

#### Q6. Can I register and participate with multiple Huayuworld.org accounts?

A: No, each person may only use one Huayuworld.org account to register and participate. Any participants found to have violated this rule will have their eligibility for awards revoked.

#### Q7. Does the competition offer multiple registration methods?

A: Yes, there are two online registration methods.

(1) **Individual Registration:** Participants complete the online registration form for their competition category.

(2) **Group Registration:** Faculty or staff members from overseas compatriot schools registered with or filed for record with the Overseas Community Affairs Council, or from Taiwan Center for Mandarin Learning, can complete batch registration by filling out the registration information for each participant in the specified Excel form and uploading the completed file.

#### Q8. If I wish to participate in both preliminary rounds, do I need to register for both?

A: No, participants only need to complete the registration process for one of the preliminary rounds, regardless of whether they participate in one or both rounds.

# 2025 OCAC Mandarin Speaking Competition

## 【FAQ】

### Q9. What should I do if I registered for the wrong competition category?

A:

- (1) Refill out the registration form again for the correct competition category.
- (2) Contact MyCT customer service at [support@llabs.com](mailto:support@llabs.com), providing your account information, the category you registered for by mistake, and the email address used for registration.

To verify your identity and prevent disputes, customer service will contact you via email to confirm your information and delete the incorrect registration and scores.

### Q10. What should I do if I made a mistake in my information after completing the registration?

A: Simply complete the registration form again with the correct details. Ensure that your Huayuworld.org account is entered correctly to update your information, and the system will overwrite the old details with the new ones.

### Q11. How can I confirm whether my registration has been accepted if I haven't received a confirmation email?

A: Please check spam folder to see if the MyCT confirmation email is there. You can also log in to MyCT and check the “Ongoing Contests I Joined” section. If the competition name is under this section, your registration has been successful. Please refer to the screenshot below for further details.



## Competition

### Q12. How can I access the competition after registering?

A: You can access the competition by clicking the link or scanning the QR Code provided in the notification email you received after registration. This will open MyCT, where you can participate in the competition.

# 2025 OCAC Mandarin Speaking Competition

## 【FAQ】

**Q13. What should I do if I completed the registration, but when I try to log into MyCT, it says that my account does not exist?**

A:

- (1) Ensure you are logging in with the correct account details.
- (2) Check if the server entry name is "Overseas Community Affairs Council (OCAC)." If not, update the entry field to "OCACTW:" and re-enter your Huayuworld.org account information.



**Q14. Is it necessary to update to the latest version if I receive a notification to update when opening MyCT?**

A: Yes, it is recommended to update to the latest version when prompted. This will ensure the best user experience.

**Q15. How does MyCT calculate the total score for each sentence in the competition?**

A: Each sentence's total score is composed of four indicators-50% for pronunciation, 20% for intonation, 20% for fluency, and 10% for volume.

**Q16. Is there a limit to how many times I can participate in the "Shadowing" and " Sight Reading" sections?**

A: No, you can repeat the competition as many times as you like within the designated competition period.

**Q17. Does MyCT set a time limit for each competition attempt?**

A: Yes, there is a time limit for each competition attempt. Participants can repeat the competition as many times as necessary, but each attempt must be completed within the designated time limit.



# 2025 OCAC Mandarin Speaking Competition

## 【FAQ】

### Q18. What should I do if I notice errors in my personal information on the TOP 40 leaderboard in MyCT?

A: Please log in to Huayuworld.org to update your personal information. After updating, log in to MyCT again, and your updated details will be reflected. Refer to the details below.



### Q19. What happens if two participants in a category have the same total score at the end of the competition?

A: Participants will be ranked based on their pronunciation, intonation, fluency and volume scores in order.

### Q20. If I complete any preliminary competition, do I automatically qualify for the final competition?

A: Yes, if you complete any preliminary competition and your scores are verified, you will qualify for the final competition in September.

## Other related questions

### Q21. What should I do if I encounter technical issues such as inability to record or crashes during the competition?

A: Refer to the FAQ on the L Labs website (<https://reurl.cc/9V989a>) for solutions related to the specific issues.

### Q22. What should I do if I can't find the solution to my problem in the FAQ?

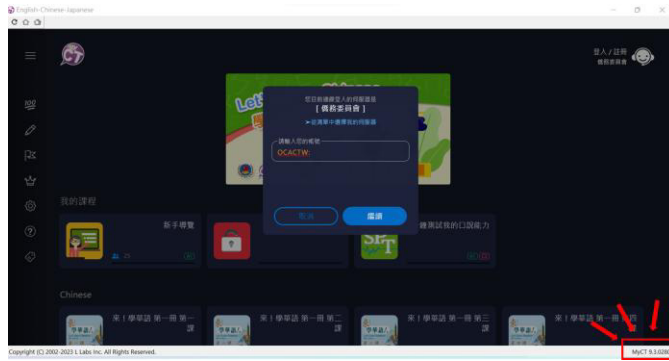
A: If you cannot find a solution, please provide the following information via email ([support@llabs.com](mailto:support@llabs.com)) or via the official Line account (LineID: @295pmzpa), so we can assist you:



# 2025 OCAC Mandarin Speaking Competition

## 【FAQ】

- (1) The operating system version of your device, e.g., Windows 11, MacOS 13 Ventura, Android 14, iOS 16.2.
- (2) Your MyCT software version:
  - PC : the bottom right corner
  - Mobile : Personal→Version



- (3) A description of the error message or issue you encountered, along with any screenshots or videos if possible. Specify the competition category, competition, sentence, and the error message or issue.