

2023 OCAC Global Mandarin Speaking Competition 【FAQ】

Registration

Q1. Do I have to be a registered overseas compatriot school or TCML student to participate in this competition?

A. Yes, only those who enrolled in a TCML or an overseas compatriot school registered with the OCAC are eligible.

Q2. What should I do if I'm not sure if my school is eligible to participate in the competition?

A. (1) You can contact the nearest overseas offices of the Overseas Community Affairs Council or a Culture Center of Taipei Economic and Cultural Office to inquire.

(Service Centers : <https://tinyurl.com/y5vrsag9>)

(2) You can also send an email to yysu@ocac.gov.tw with the name of the overseas compatriot school in both Mandarin and English, as well as the country/region where it is located.

Q3. Can I participate in the competition if I hold dual citizenship?

A. Yes, you can participate in the competition. However, if you hold citizenship of the People's Republic of China or a passport issued by the People's Republic of China, you are not eligible to participate.

Q4. How can I register for the competition?

A. All competition groups require online registration, and you can register through the official website of each competition group.

(1) For overseas compatriot school: https://www.huayuworld.org/news_info.php?nid=877

(2) For TCML: <https://taiwancenter.taiwan-world.net/news/Announcement/content/71>

Q5. Do I need to have a Huayuworld.org account in order to register and participate in the competition?

A. Yes, you need to have a Huayuworld.org account, if you do not have one, please register one on the website beforehand at <https://www.huayuworld.org/register.php>.

Q6. Can I register and participate in the competition with multiple Huayuworld.org accounts?

A. No, each person can only use one Huayuworld.org account to register and participate in the competition. Participants who are found to have violated this rule will have their eligibility for awards canceled.

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Q7. What should I do if I registered for the wrong competition group?

A. Here are the steps that you should follow:

- (1) Fill out the registration form again for the correct competition group.
- (2) Contact MyCT customer service center (support@llabs.com) with your account information, the competition group you registered for by mistake, and the email you used for registration.
- (3) To ensure your identity and avoid unnecessary disputes, the customer service staff will contact you via the email to verify your identity and delete your previous registration and scores for the wrong competition group.

Q8. What should I do if I made a mistake in the information I provided after completing the registration?

A. Simply fill out the registration form again with the correct information. Be sure to enter your Huayuworld.org account accurately to update your details, the system will rewrite the old information with the new information you've provided.

Q9. How can I confirm whether my registration has been accepted if I haven't received any notification from the organizers?

A. Please check spam folder in your mailbox to see if MyCT notification email is there. Or you can simply log in to MyCT, and check if there is any contest icon under “Ongoing Contests I Joined” in the speaking category. If there is, then your registration has been successful. Please see below screenshot for more details.



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Competition

Q10. How can I access the competition after completing the registration?

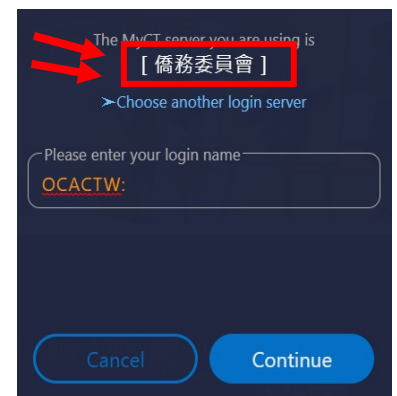
A. You can click on the link or scan the QR Code provided in the notification email you received after registration. Download or open MyCT with the link or QR Code, and then you can access the competition from there.

Q11. What should I do if I completed the registration, but when I try to log in to MyCT, it says that my account does not exist?

A. You can try the following steps:

(1) Make sure that you are logging in with the correct account information.

(2) Check if the server entrance name is "Overseas Community Affairs Council (OCAC)". If it's not, please change the code in the account entry field to "OACTW:" and then enter your Huayuworld.org account.



Q12. Is it necessary to update to the latest version if I receive a notification to update when I open MyCT?

A. Yes, it is recommended to update to the latest version when you receive a notification to update MyCT. This ensures that you have the best possible experience using MyCT.

Q13. How does MyCT calculate the total score for each sentence during the competition?

A: The total score for each sentence is composed of four indicators: 50% for pronunciation, 20% for intonation, 20% for fluency, and 10% for volume.

Q14. Is there a limit to the number of times I can participate in the "Shadowing" and "Sight Reading" competitions in each group?

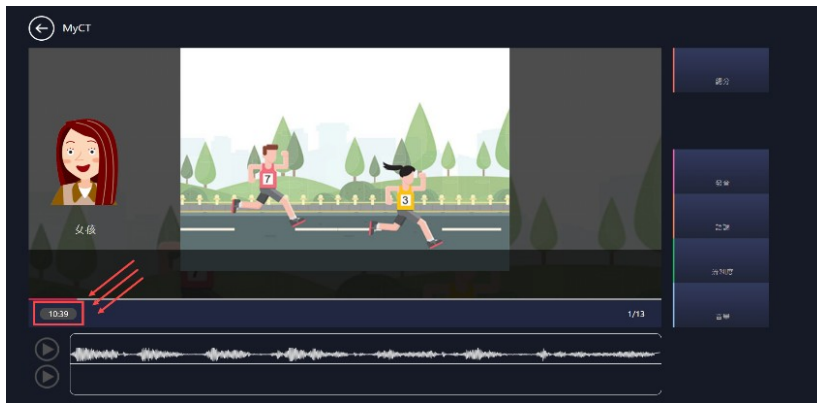
A. No, you can repeat the competition as many times as you like within the designated period for each competition.

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Q15. Does MyCT set a time limit for each competition attempt?

A. Yes, MyCT sets a time limit for each competition attempt. Participants can repeat the competition as many times as they like, but they must complete the competition content within the designated time limit for each attempt.

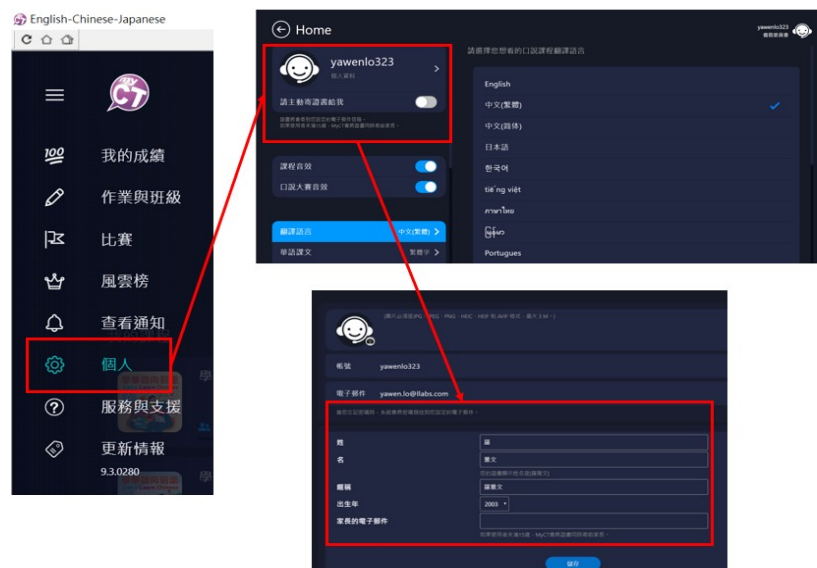


Q16. What should I do if I find errors in my personal information when checking the TOP 40 leaderboard for each group in MyCT?

A. (1) Log in to Huayuworld.org and change the personal information. See below.



(2) Log in to MyCT, click on personal information and correct the error in the information.



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Q17. What happens if two participants in a group have the same total score at the end of the competition time?

A. They will be ranked based on their pronunciation, intonation, fluency and volume scores in order.

Q18. Do participants who complete any preliminary competitions, regardless of their score, immediately qualify for the final competition?

A. Yes, if a participant completes any preliminary competition and the organizer can verify their score record, they will immediately qualify for the final competition in November.

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Other Related Questions

Q19. What should I do if I encounter technical problems such as inability to record or crashes during the competition?

A. Check the FAQ on the L Labs website (<https://reurl.cc/9V989a>) and look for solutions according to the specific problem you are experiencing.

Q20. What should I do if I can't find the answer to my competition question in the FAQ of AI Technology?

A: If you cannot find a solution to your problem in the FAQ on the L Labs website, please provide the following information via the customer service email (support@llabs.com) or the official Line account (LineID: @295pmzpa) so that we can assist you as soon as possible.

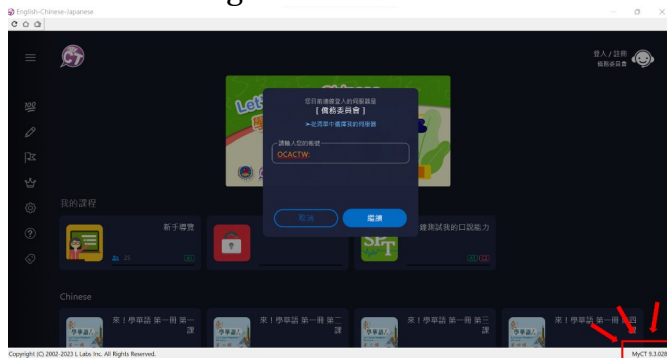


(1) What is the operating system version of your device?

(Windows 11 / MacOS 13 Ventura 、Android 14 、iOS 16.2)

(2) You can locate your MyCT software version in the following location:

① PC: the bottom right corner



② Mobile: Personal → Version



(3) Please provide the following information to describe the error message or issue you encountered, and feel free to attach screenshots or videos:

- ① Which competition group?
- ② Which competition?
- ③ Which sentence?
- ④ What is the error message you saw or what issue did you encounter?